



Exceptions

- The visitor must contact 811 for screening and testing.
- While these guidelines speak to scheduled indoor visits for all residents, Seaview Manor makes compassionate visit guidelines available to families for residents who are very near or at end of life.
- ***Should an outbreak be suspected in our facility, consistent with direction from the Medical Officer of Health and the Department of Health and Wellness, in-door visits will be suspended while awaiting the results of testing and further instruction from Public Health.***

Contact Us

We look forward to supporting your visit with your loved one. If you have any additional questions, please do not hesitate to reach out to Seaview Manor.

275 South St, Glace Bay, Nova Scotia, B1A 1W6

Phone:902-849-7300 Ext 258

Email:seaviewinfo@seaside.ns.ca

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SEAVIEW MANOR

Visitor Information Guide



Indoor Visitor
Information
Guide



Table of Contents

Introduction 1

Visit Location 1

Screening Process 2

Hand Hygiene 3

Masking Requirements 3

Physical Distance & Personal Protective Equipment 4

Becoming Symptomatic after a visit 4

General Requirements 5

Exceptions 6



General Requirements

- All visits must be scheduled in advance by contacting 902-849-7300 Ext. 258 Monday-Friday 10:00 AM to 3:00 PM
- Visitors are not yet able to visit residents on neighbourhoods or in their specific rooms
- The Department of Health and Wellness Guidelines for Indoor Visits require that the visits be supervised; we will do our best to provide as much privacy as possible
- Please remember we have limited public washrooms, so our facilities are available for emergencies
- To be fair to all families, visits are scheduled in 45-minute blocks. This provides the family and resident 30 minutes of visit time and offers our staff time to screen visitors before the visit and clean the visit center post visit.
- Consistent with the Department of Health and Wellness guidelines only one visitor is permitted at one time during an indoor visit.
- You will be required to sign and acknowledgement that you are Covid -19 symptom free and that you understand your obligations as visitor to observe all of Seaview Manor’s infection prevention and control requirements regarding indoor visits.
- Visitors may bring a hot drink to a resident provided it is contained in a plastic/steel reusable container that can be wiped clean.
- Consistent with food safety guidelines, all food you may wish to bring in **on special occasions** (e.g. Mother’s Day, Father’s Day, Birthdays, Holidays) must be in a container that can be disinfected and must be labelled and dated by our kitchen staff.
- Because both you and the resident must remain in a surgical mask for the duration of the visit, the resident will not be able to consume drinks or food during the visit.
- Again, to expedite the turnover of our visit center between scheduled visits, we ask that gifts or other personal items not be exchanged during a visit. We are happy to accept such items at one of our regular drop-off times. Please contact Therapeutic Recreation at 902-849-7300 Ext 258 for further instructions.



Physical Distancing & Personal Protective Equipment (PPE)

- As If you plan to give a resident a quick hug or handshake, we will ask that you to also wear a gown and gloves in addition to your mask. This will permit you to give a brief hug at the beginning and the end of the visit.
- Please maintain a 6-foot (2-meter) physical distance at all times except for a brief hug/handshake at the beginning and the end of the visit.
- Unfortunately, physical contact beyond the quick hug/handshake with residents is not permitted by order of the Chief Medical Officer of Health at this time. We look forward to a time when family and residents will once again be able to share physical space.
- Please understand that if physical distancing is not maintained during the visit, unfortunately we will need to end the visit.

What if I become symptomatic after a visit with my loved one?

- The visitor must contact 811 for screening and testing.
- Should the visitor test positive for COVID-19, the visitor must inform Public Health during their investigation that they have visited Seaview Manor.
- The visitor must also contact Seaview Manor to inform Senior Management of their positive test result.



Introduction

The Chief Medical Officer of Health has now opened visiting in Long Term Care to now include indoor visiting in a designated space within the facility near the main entrance. The DHW has developed guidelines around the requirements for indoor visits to guide nursing homes to safely implement indoor visiting. Each Long-Term Care facility must determine how best to implement eased restrictions as ultimately accountability falls to each facility to keep residents and staff safe. Seaview Manor is constantly challenged to reach a balance between two critical needs: 1) safety of residents and staff, and 2) the need for residents to be connected to their families. As the science and epidemiology become available changes to these guidelines may be required (i.e. further loosening or tightening). That said, as part of the response to the spread of the Covid-19 virus; it is important that everyone does their part to protect our vulnerable residents.

Visit Location

As required by the Department of Health and Wellness guidelines, all indoor visiting must occur in a designated location within each home preferably near the main entrance. We have created an indoor visit Center immediately beside our main entrance. This defined area will facilitate our ability to clean and disinfect the space and permit us to quickly turnover the visit center for the next visit.



Screening Process

- You will be asked a series of questions regarding symptoms of COVID-19 and if you have travelled outside of the Atlantic Bubble or have been in close contact with someone who has required to be in self-isolation
- You will be asked a number of questions about the presence or absence of specific Covid-19 related symptoms and your answers will be recorded as well as your temperature.
- If during the pre-screening, the visitor states that he/she will be giving a quick hug or hand shake to the resident, staff will provide them with Personal Protective Equipment to wear during the duration of the visit as well as provide supervision on the proper donning and doffing of Personal Protective Equipment.
- The Department of Health and Wellness Guidelines require you provide your name and contact phone number to facilitate Public Health Contact tracing in the event a resident, staff member or visitor tests positive for the Covid-19 Virus.
- Should you present with any symptom of Covid-19 your scheduled visit will be immediately cancelled. You will be requested to contact 811 for further assessment and instructions.



Hand Hygiene

- Healthcare experts cite hand hygiene as the single most effective way to prevent the transmission of disease.
- Germs (e.g. bacteria and viruses) from unwashed hands can be transferred to other objects (e.g. handrails, furniture, phones, keypads, etc.) and then to another person's hands.
- Please ensure you sanitize your hands with our alcohol-based hand sanitizer each time you enter and leave the visit center.

Masking Requirements

- As the risk of transmission of the virus is higher during indoor visits, the Department of Health and Wellness guidelines require both the visitor and the resident wear a medical grade mask for the duration of the visit.
- If wearing of the medical grade mask causes issues with communication, it may be more appropriate to arrange an outdoor visit if weather permits or schedule a virtual visit.
- If either the visitor or the resident is not able to adhere to wearing a medical grade mask during the entire visit, unfortunately we will not be able to continue with the visit.
- In the event a resident is exposed to a visitor who removes their mask the resident will be returned to their room and Seaview Manor will consult with public health about the type of precautions to be implemented and the duration of those precautions.