



**Continuing Care**  
2<sup>nd</sup> floor, Suite 2069  
6960 Mumford Road  
Halifax, Nova Scotia B3L 4P1  
Telephone: 902-487-0811  
Fax: 902-423-8929

**NSHA-CC 20.03.28**

## MEMORANDUM

To: Long-term Care Providers  
NSHA Continuing Care Team

CC: DHW Continuing Care Branch

From: Susan Stevens, Senior Director, Continuing Care, NSHA  
Paula Langille, Director, Liaison & Service Support, DHW

Date: March 28, 2020

Subject: Long-term Care Resident Letter

---

We know residents and their families have many questions and concerns about the Coronavirus (COVID-19) and how the spread of this virus may impact their health and access to health care services.

The attached letter and fact sheet will serve as a resource for residents and families, should they have questions or concerns or require additional information.

We would appreciate your help in sharing the letter and fact sheet to the residents and families you serve.

Thank you.